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From Bicom Systems Wiki

If your extensions are shown as offline in monitor page and you are sure that they are registered to PBXware then your PBXware Proxy service probably needs a restart.



PBXware Proxy service

To restart PBXware Proxy please login to your GUI and go to
System -> Services

Enter your root username and password.

Click restart button next to PBXware Proxy service.

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http://wiki.bicomsystems.com/HOWTO_Restarting_PBXware_Proxy_when_extensions_are_shown_as_offline"