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## From Bicom Systems Wiki

Statistics can be used to generate detailed information on the number of calls made during the day or an hour. It can also be shown on an extension basis, meaning that when you enter all the desired search information, you will get a list with the number of calls per extension on the system.

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### Daily

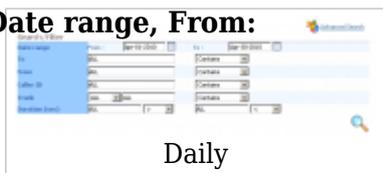
Daily statistics will list the number of calls on a daily basis. This will show a list of days with the number of calls which were made during those days.



Clicking on the "Advanced Search" button will expand the above search and give users more

criteria to choose from:

- **Date range, From:**



This is the start date of the range of displayed calls  
(ex. Mar-30-2010)  
(Date picker)

- **Date range, To:**

This is the end date of the range of displayed calls  
(ex. Apr-15-2010)  
(Date picker)

- **From**

Number(s) from which calls shown are made. To show calls made from more than one number, list all desired numbers as comma separated. By default, the "ALL" modifier is in this field.

(ex. To display calls made from extension 104 and remote number 44207296666 you would type "104,44207296666" without " ").  
([0-9],)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with or having the exact same number(s) as provided in this field).

- **To**

Number(s) to which calls shown are made. To show calls made to more than one number, list all desired numbers separated by commas. By default, the "ALL" modifier is in this field.

(ex. To display calls made to extension 104 and remote number 44207295555, you would type "104,44207295555" without " ").  
([0-9],)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with, or having the exact same number(s) as provided in this field).

- **CallerID**

CallerID from which the calls are shown.

(ex. "Tech Support" <064567876>).

([0-9][a-z] " < >)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with, or having the exact same CallerID as provided in

this field

- **Trunk**

Show the calls filtered on trunk basis.

(ex. First select box is used to select technology of the outgoing trunk. Second field is used to enter trunk name for which outgoing calls should be shown. On second select box, select whether the string contains, begins with, ends with or contains exact same match).  
([0-9][a-z])

- **Duration (sec)**

In these fields you can set a range for the duration of the calls in seconds. Also, both fields can be modified depending on the equality signs in select boxes like: >, >=, ==, <=, <  
(ex. 300 with > would mean to show all calls with duration greater than 5 mins (300 seconds))  
([0-9])

**TIP:**

Depending on the selection in the search section, two or three new sections with data will be opened under the search.

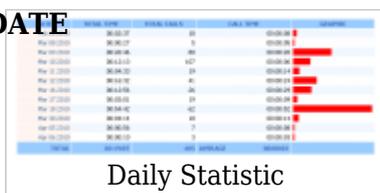
If the date range selected is only one day, the third section will display the same graph that you get when you click on the daily statistics breakdown which will show the number of calls per hours of that day.

**Download CSV** option is used to download CSV formatted file with all the statistics shown on this page.

## Daily Statistics

This table will show the total number of calls per days in the date range selected in the search box.

- **DATE**



Clickable date for which the total number of calls is shown

- **TOTAL TIME**

Total time of calls on that particular day

- **TOTAL CALLS**

Total number of calls made on that particular day

- **CALL TIME**

Average call time of the calls on that particular day

- **GRAPHIC**

This field shows the graphic representation of all calls on that day, relative to the day that had biggest total call time. Day which had biggest total call time will have 100% bar filling this field and every other day will have a bar relative to this day.

**TIP:**

TOTAL line on the bottom of the table will show the total times of all calls in this date range, total number of calls of all calls, and the average call time of all calls in this date range.

### Daily Statistics Breakdown

Clicking on one day of daily statistics will bring up a new window with an hourly breakdown of calls for that day

- **TIME**

Hour	Total Calls	Average Call Time
00:00 - 00:59	0	00:00:00
01:00 - 01:59	0	00:00:00
02:00 - 02:59	0	00:00:00
03:00 - 03:59	0	00:00:00
04:00 - 04:59	0	00:00:00
05:00 - 05:59	0	00:00:00
06:00 - 06:59	0	00:00:00
07:00 - 07:59	0	00:00:00
08:00 - 08:59	0	00:00:00
09:00 - 09:59	0	00:00:00
10:00 - 10:59	0	00:00:00
11:00 - 11:59	0	00:00:00
12:00 - 12:59	0	00:00:00
13:00 - 13:59	0	00:00:00
14:00 - 14:59	0	00:00:00
15:00 - 15:59	0	00:00:00
16:00 - 16:59	0	00:00:00
17:00 - 17:59	0	00:00:00
18:00 - 18:59	0	00:00:00
19:00 - 19:59	0	00:00:00
20:00 - 20:59	0	00:00:00
21:00 - 21:59	0	00:00:00
22:00 - 22:59	0	00:00:00
23:00 - 23:59	0	00:00:00
<b>TOTAL</b>	<b>0</b>	<b>00:00:00</b>

Daily Statistics Breakdown

Hour for which the call statistics are shown

- **TOTAL TIME**

Total time of calls in that particular hour

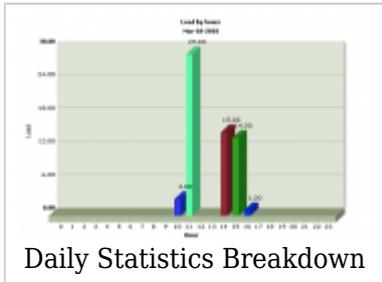
- **TOTAL CALLS**

Total number of calls made in that particular hour

- **AVERAGE CALL TIME**

Average call time of the calls in that particular hour

**TIP:** The Download CSV option is used to download the CSV formatted file with the hourly breakdown data.



Daily Statistics Breakdown

The above picture shows a more graphic representation of the calls per hours on the given day, and below is the list of all calls that were made on that day.

▪ **From**

No	To	Mobile Number	Duration
1001	989	18-May-2015 10:10:11	00:00:00
1002	989	18-May-2015 10:10:12	00:00:00
1003	989	18-May-2015 10:10:13	00:00:00
1004	989	18-May-2015 10:10:14	00:00:00
1005	989	18-May-2015 10:10:15	00:00:00
1006	989	18-May-2015 10:10:16	00:00:00
1007	989	18-May-2015 10:10:17	00:00:00
1008	989	18-May-2015 10:10:18	00:00:00
1009	989	18-May-2015 10:10:19	00:00:00
1010	989	18-May-2015 10:10:20	00:00:00
1011	989	18-May-2015 10:10:21	00:00:00
1012	989	18-May-2015 10:10:22	00:00:00
1013	989	18-May-2015 10:10:23	00:00:00
1014	989	18-May-2015 10:10:24	00:00:00
1015	989	18-May-2015 10:10:25	00:00:00
1016	989	18-May-2015 10:10:26	00:00:00
1017	989	18-May-2015 10:10:27	00:00:00
1018	989	18-May-2015 10:10:28	00:00:00
1019	989	18-May-2015 10:10:29	00:00:00
1020	989	18-May-2015 10:10:30	00:00:00

Daily Statistics Breakdown

Number from which the call was made

▪ **To**

Number to which the call was made

▪ **Date/Time**

Date and Time on which the call was made

▪ **Duration**

Duration of the given call

**Complete List of Calls**

Below are the Daily Statistics: a complete list of all the calls in the searched date range is shown.

▪ **From**

No	To	Mobile Number	Duration
1001	989	18-May-2015 10:10:11	00:00:00
1002	989	18-May-2015 10:10:12	00:00:00
1003	989	18-May-2015 10:10:13	00:00:00
1004	989	18-May-2015 10:10:14	00:00:00
1005	989	18-May-2015 10:10:15	00:00:00
1006	989	18-May-2015 10:10:16	00:00:00
1007	989	18-May-2015 10:10:17	00:00:00
1008	989	18-May-2015 10:10:18	00:00:00
1009	989	18-May-2015 10:10:19	00:00:00
1010	989	18-May-2015 10:10:20	00:00:00
1011	989	18-May-2015 10:10:21	00:00:00
1012	989	18-May-2015 10:10:22	00:00:00
1013	989	18-May-2015 10:10:23	00:00:00
1014	989	18-May-2015 10:10:24	00:00:00
1015	989	18-May-2015 10:10:25	00:00:00
1016	989	18-May-2015 10:10:26	00:00:00
1017	989	18-May-2015 10:10:27	00:00:00
1018	989	18-May-2015 10:10:28	00:00:00
1019	989	18-May-2015 10:10:29	00:00:00
1020	989	18-May-2015 10:10:30	00:00:00

Complete List of Calls

Number from which the call was made

▪ **To**

Number to which the call was made

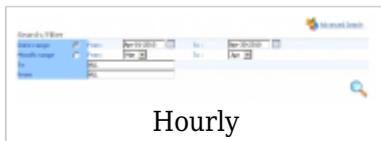
- **Date/Time**

Date and Time on which the call was made

- **Duration**

Duration of the given call

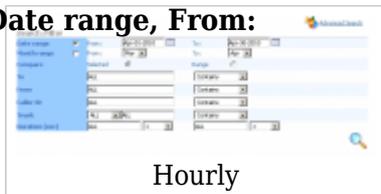
## Hourly



Hourly statistics will list the number of calls on a daily basis but will provide more detailed data on an hourly basis.

Clicking on the "Advanced Search" button, will expand the above search and give users more criteria to choose from:

- **Date range, From:**



This is the start date of the range of displayed calls  
(ex. Mar-30-2010)  
(Date picker)

- **Date range, To:**

This is the end date of the range of displayed calls  
(ex. Apr-15-2010)  
(Date picker)

- **Month range, From:**

If you want to set a range or compare months of the current year, this is the starting month of the range or comparison  
(ex. Feb)  
(Select box)

- **Month range, To:**

This is the ending month of the range or comparison. Date range and Month range options are mutually exclusive which means that you can either use one or the other.

(ex. Apr)

((Select box)

#### ▪ **Compare**

Depending on the selection of this option, the results will show data for the selected range or will compare two days or two months of call statistics.

(ex. Selected, Range)

(Option buttons)

#### ▪ **To**

Number(s) to which the calls shown are made. To show calls made to more than one number, list all desired numbers separated by commas. By default, "ALL" modifier is in this field).

(To display calls made to extension 104 and remote number 44207295555, you would type "104,44207295555" without " ".

([0-9] ,)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with or having the exact same number(s) as provided in this field)

#### ▪ **From**

Number(s) from which calls shown, are made. To show calls made from more than one number, list all desired numbers as comma separated. By default, the "ALL" modifier is in this field.

(ex. To display calls made from extension 104 and remote number 44207296666 you would type "104,44207296666" without " ".

([0-9] ,)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with, or having the exact same number(s) as provided in this field.

#### ▪ **CallerID**

CallerID from which the calls are shown.

(ex. "Tech Support" <064567876>

([0-9][a-z] " < >)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with, or having the exact same CallerID as provided in this field.

#### ▪ **Trunk**

Show the calls filtered on a trunk basis.



Average call time of the calls on that particular day

- **GRAPHIC**

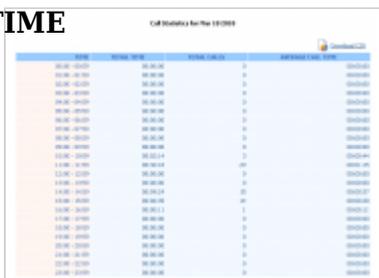
This field shows a graphic representation of total calls on that day, relative to the day that had biggest total call time. Day which had biggest total call time will have 100% bar filling this field and every other day will have a bar relative to this day.

**TIP:** TOTAL line on the bottom of the table will show the total times of all calls in this date range, total number of calls of all calls and average call time of all calls in this date range.

### Daily Statistics Breakdown

Clicking on one day on daily statistics will bring up a new window of hourly breakdown of calls for that day

- **TIME**



Daily Statistics Breakdown

Hour for which the call statistics are shown

- **TOTAL TIME**

Total call time on that particular hour

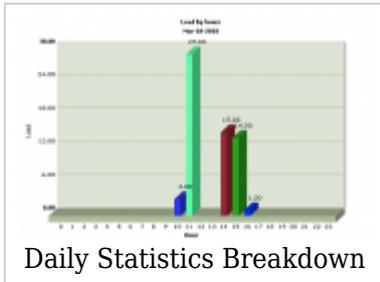
- **TOTAL CALLS**

Total number of calls made on that particular hour

- **AVERAGE CALL TIME**

Average call time of the calls on that particular hour

**TIP:** The Download CSV option is used to download CSV formatted file with the hourly breakdown data.



The picture shows a more graphic representation of the calls per hours on the given day, and below is the list of all calls that were made on that day.

▪ **From**

No	From	To	Time	Duration
1	000	000	09-May-2009 10:00:00	00:00:00
2	000	000	09-May-2009 10:00:00	00:00:00
3	000	000	09-May-2009 10:00:00	00:00:00
4	000	000	09-May-2009 10:00:00	00:00:00
5	000	000	09-May-2009 10:00:00	00:00:00
6	000	000	09-May-2009 10:00:00	00:00:00
7	000	000	09-May-2009 10:00:00	00:00:00
8	000	000	09-May-2009 10:00:00	00:00:00
9	000	000	09-May-2009 10:00:00	00:00:00
10	000	000	09-May-2009 10:00:00	00:00:00
11	000	000	09-May-2009 10:00:00	00:00:00
12	000	000	09-May-2009 10:00:00	00:00:00
13	000	000	09-May-2009 10:00:00	00:00:00
14	000	000	09-May-2009 10:00:00	00:00:00
15	000	000	09-May-2009 10:00:00	00:00:00
16	000	000	09-May-2009 10:00:00	00:00:00
17	000	000	09-May-2009 10:00:00	00:00:00
18	000	000	09-May-2009 10:00:00	00:00:00
19	000	000	09-May-2009 10:00:00	00:00:00
20	000	000	09-May-2009 10:00:00	00:00:00
21	000	000	09-May-2009 10:00:00	00:00:00
22	000	000	09-May-2009 10:00:00	00:00:00
23	000	000	09-May-2009 10:00:00	00:00:00

Daily Statistics Breakdown

Number from which the call was made

▪ **To**

Number to which the call was made

▪ **Date/Time**

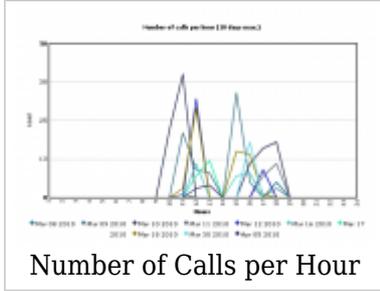
Date and Time on which the call was made

▪ **Duration**

Duration of the given call

**Number of Calls per Hour**

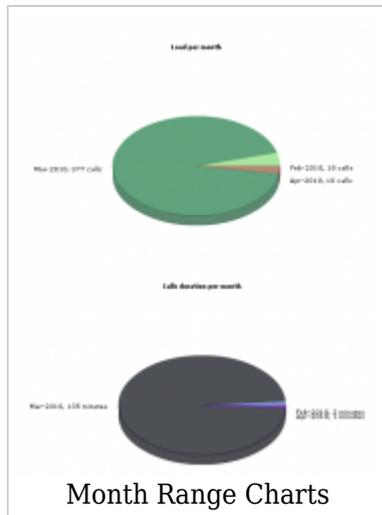
When the Date range is selected as an option, this chart will show the number of calls on an hourly basis where one line represents one day from the range. If the Compare option is set to Selected, this chart will show only two lines representing two days from the Date range fields, and show calls during those days on hourly basis.



**TIP:** One important fact about this chart is that whatever the range in Date range fields is set, the maximum number of days presented on the chart will be ten.

## Month Range Charts

When the Month range option is selected in the search box, the user will be presented with two pie charts presenting the total number of calls and total call duration per month.



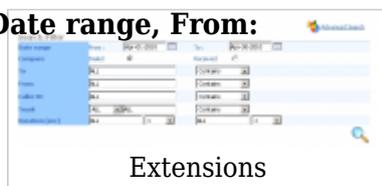
## Extensions

Extension statistics will list the number of calls per extension. This will show a list of days with the number of calls which were made during those.



Clicking on the "Advanced Search" button will expand the above search and give users more criteria to choose from:

- **Date range, From:**



This is the start date of the range of displayed calls  
(Mar-30-2010)  
(Date picker)

- **Date range, To:**

This is the end date of the range of displayed calls  
(ex. Apr-15-2010)  
(Date packer)

- **Compare**

Select whether to show calls that were dialed from extension(s) or calls that were received to extension(s)  
(ex. Dialed)  
(Option buttons)

▪ **To**

Number(s) to which the shown calls, are made. To show calls made to more than one number, list all desired numbers separated by a comma. By default, the "ALL" modifier is in this field.

(ex. To display calls made to extension 104 and remote number 44207295555 you would type "104,44207295555" without " " .

([0-9] ,)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with, or having the exact same number(s) as provided in this field.

▪ **From**

Number(s) from which the calls shown are made. To show calls made from more than one number, list all desired numbers as comma separated. By default, the "ALL" modifier is in this field.

(ex. To display calls made from extension 104 and remote number 44207296666 you would type "104,44207296666" without " " .

([0-9] ,)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with, or having the exact same number(s) as provided in this field

▪ **CallerID**

CallerID from which the calls are shown.

(ex. "Tech Support" <064567876>

([0-9][a-z] " < >)

**NOTE:** Depending on the select box right next to this field, you will be able to show calls containing, beginning with, ending with, or having the exact same CallerID as provided in this field

▪ **Trunk**

Show the calls filtered on trunk basis.

(ex. The first select box is used to select the technology of the outgoing trunk. The second field is used to enter trunk name for which outgoing calls should be shown. On second select box, select whether the string contains, begins with, ends with or contains exact same match).

([0-9][a-z])

▪ **Duration (sec)**

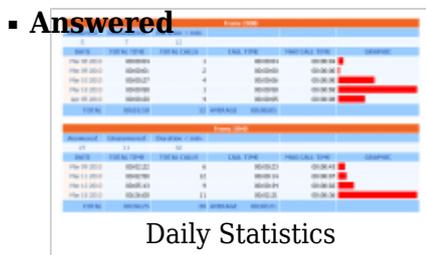
In these fields you can set a range for duration of the calls in seconds. Also, both fields can be modified depending on the equal signs in select boxes like: >, >=, ==, <=, < (ex. 300 with > would mean that all calls with duration greater than 5 minutes (300 seconds)) ([0-9])

**TIP:**

The **Download CSV** option is used to download the CSV formatted file with all the statistics shown on this page.

**Daily Statistics**

This table will show the total number of calls per days for every extension matching criteria in the search box.



Total number of answered calls for this extension

▪ **Unanswered**

Total number of unanswered calls for this extension

▪ **Duration < min**

Total number of calls for this extension with call duration less than a minute

▪ **DATE**

The clickable date for which the total number of calls is shown

▪ **TOTAL TIME**

Total time of calls on that particular day

▪ **TOTAL CALLS**

Total number of calls made on that particular day

▪ **CALL TIME**

Average call time of the calls on that particular day

- **MAX CALL TIME**

Maximum call time during this day

- **Graphic**

This field shows a graphic representation of all calls on that day, relative to the day that had biggest total call time. Day which had biggest total call time will have 100% bar filling this field and every other day will have a bar relative to this day.

**TIP:**

The TOTAL line on the bottom of the table will show the total time of all calls in this date range, total number of calls, and the average call time of all calls in this date range.

### Daily Statistics Breakdown

Clicking on one day of daily statistics will bring up a new window with an hourly breakdown of calls for that day

- **TIME**

Time	Minutes	Seconds	Calls	Call Statistics for Nov 18 2004
00:00 - 00:05	00:00:00	00:00:00	0	00:00:00
00:05 - 00:10	00:00:00	00:00:00	0	00:00:00
00:10 - 00:15	00:00:00	00:00:00	0	00:00:00
00:15 - 00:20	00:00:00	00:00:00	0	00:00:00
00:20 - 00:25	00:00:00	00:00:00	0	00:00:00
00:25 - 00:30	00:00:00	00:00:00	0	00:00:00
00:30 - 00:35	00:00:00	00:00:00	0	00:00:00
00:35 - 00:40	00:00:00	00:00:00	0	00:00:00
00:40 - 00:45	00:00:00	00:00:00	0	00:00:00
00:45 - 00:50	00:00:00	00:00:00	0	00:00:00
00:50 - 00:55	00:00:00	00:00:00	0	00:00:00
00:55 - 01:00	00:00:00	00:00:00	0	00:00:00
01:00 - 01:05	00:00:00	00:00:00	0	00:00:00
01:05 - 01:10	00:00:00	00:00:00	0	00:00:00
01:10 - 01:15	00:00:00	00:00:00	0	00:00:00
01:15 - 01:20	00:00:00	00:00:00	0	00:00:00
01:20 - 01:25	00:00:00	00:00:00	0	00:00:00
01:25 - 01:30	00:00:00	00:00:00	0	00:00:00
01:30 - 01:35	00:00:00	00:00:00	0	00:00:00
01:35 - 01:40	00:00:00	00:00:00	0	00:00:00
01:40 - 01:45	00:00:00	00:00:00	0	00:00:00
01:45 - 01:50	00:00:00	00:00:00	0	00:00:00
01:50 - 01:55	00:00:00	00:00:00	0	00:00:00
01:55 - 02:00	00:00:00	00:00:00	0	00:00:00
02:00 - 02:05	00:00:00	00:00:00	0	00:00:00
02:05 - 02:10	00:00:00	00:00:00	0	00:00:00
02:10 - 02:15	00:00:00	00:00:00	0	00:00:00
02:15 - 02:20	00:00:00	00:00:00	0	00:00:00
02:20 - 02:25	00:00:00	00:00:00	0	00:00:00
02:25 - 02:30	00:00:00	00:00:00	0	00:00:00
02:30 - 02:35	00:00:00	00:00:00	0	00:00:00
02:35 - 02:40	00:00:00	00:00:00	0	00:00:00
02:40 - 02:45	00:00:00	00:00:00	0	00:00:00
02:45 - 02:50	00:00:00	00:00:00	0	00:00:00
02:50 - 02:55	00:00:00	00:00:00	0	00:00:00
02:55 - 03:00	00:00:00	00:00:00	0	00:00:00
03:00 - 03:05	00:00:00	00:00:00	0	00:00:00
03:05 - 03:10	00:00:00	00:00:00	0	00:00:00
03:10 - 03:15	00:00:00	00:00:00	0	00:00:00
03:15 - 03:20	00:00:00	00:00:00	0	00:00:00
03:20 - 03:25	00:00:00	00:00:00	0	00:00:00
03:25 - 03:30	00:00:00	00:00:00	0	00:00:00
03:30 - 03:35	00:00:00	00:00:00	0	00:00:00
03:35 - 03:40	00:00:00	00:00:00	0	00:00:00
03:40 - 03:45	00:00:00	00:00:00	0	00:00:00
03:45 - 03:50	00:00:00	00:00:00	0	00:00:00
03:50 - 03:55	00:00:00	00:00:00	0	00:00:00
03:55 - 04:00	00:00:00	00:00:00	0	00:00:00
04:00 - 04:05	00:00:00	00:00:00	0	00:00:00
04:05 - 04:10	00:00:00	00:00:00	0	00:00:00
04:10 - 04:15	00:00:00	00:00:00	0	00:00:00
04:15 - 04:20	00:00:00	00:00:00	0	00:00:00
04:20 - 04:25	00:00:00	00:00:00	0	00:00:00
04:25 - 04:30	00:00:00	00:00:00	0	00:00:00
04:30 - 04:35	00:00:00	00:00:00	0	00:00:00
04:35 - 04:40	00:00:00	00:00:00	0	00:00:00
04:40 - 04:45	00:00:00	00:00:00	0	00:00:00
04:45 - 04:50	00:00:00	00:00:00	0	00:00:00
04:50 - 04:55	00:00:00	00:00:00	0	00:00:00
04:55 - 05:00	00:00:00	00:00:00	0	00:00:00
05:00 - 05:05	00:00:00	00:00:00	0	00:00:00
05:05 - 05:10	00:00:00	00:00:00	0	00:00:00
05:10 - 05:15	00:00:00	00:00:00	0	00:00:00
05:15 - 05:20	00:00:00	00:00:00	0	00:00:00
05:20 - 05:25	00:00:00	00:00:00	0	00:00:00
05:25 - 05:30	00:00:00	00:00:00	0	00:00:00
05:30 - 05:35	00:00:00	00:00:00	0	00:00:00
05:35 - 05:40	00:00:00	00:00:00	0	00:00:00
05:40 - 05:45	00:00:00	00:00:00	0	00:00:00
05:45 - 05:50	00:00:00	00:00:00	0	00:00:00
05:50 - 05:55	00:00:00	00:00:00	0	00:00:00
05:55 - 06:00	00:00:00	00:00:00	0	00:00:00
06:00 - 06:05	00:00:00	00:00:00	0	00:00:00
06:05 - 06:10	00:00:00	00:00:00	0	00:00:00
06:10 - 06:15	00:00:00	00:00:00	0	00:00:00
06:15 - 06:20	00:00:00	00:00:00	0	00:00:00
06:20 - 06:25	00:00:00	00:00:00	0	00:00:00
06:25 - 06:30	00:00:00	00:00:00	0	00:00:00
06:30 - 06:35	00:00:00	00:00:00	0	00:00:00
06:35 - 06:40	00:00:00	00:00:00	0	00:00:00
06:40 - 06:45	00:00:00	00:00:00	0	00:00:00
06:45 - 06:50	00:00:00	00:00:00	0	00:00:00
06:50 - 06:55	00:00:00	00:00:00	0	00:00:00
06:55 - 07:00	00:00:00	00:00:00	0	00:00:00
07:00 - 07:05	00:00:00	00:00:00	0	00:00:00
07:05 - 07:10	00:00:00	00:00:00	0	00:00:00
07:10 - 07:15	00:00:00	00:00:00	0	00:00:00
07:15 - 07:20	00:00:00	00:00:00	0	00:00:00
07:20 - 07:25	00:00:00	00:00:00	0	00:00:00
07:25 - 07:30	00:00:00	00:00:00	0	00:00:00
07:30 - 07:35	00:00:00	00:00:00	0	00:00:00
07:35 - 07:40	00:00:00	00:00:00	0	00:00:00
07:40 - 07:45	00:00:00	00:00:00	0	00:00:00
07:45 - 07:50	00:00:00	00:00:00	0	00:00:00
07:50 - 07:55	00:00:00	00:00:00	0	00:00:00
07:55 - 08:00	00:00:00	00:00:00	0	00:00:00
08:00 - 08:05	00:00:00	00:00:00	0	00:00:00
08:05 - 08:10	00:00:00	00:00:00	0	00:00:00
08:10 - 08:15	00:00:00	00:00:00	0	00:00:00
08:15 - 08:20	00:00:00	00:00:00	0	00:00:00
08:20 - 08:25	00:00:00	00:00:00	0	00:00:00
08:25 - 08:30	00:00:00	00:00:00	0	00:00:00
08:30 - 08:35	00:00:00	00:00:00	0	00:00:00
08:35 - 08:40	00:00:00	00:00:00	0	00:00:00
08:40 - 08:45	00:00:00	00:00:00	0	00:00:00
08:45 - 08:50	00:00:00	00:00:00	0	00:00:00
08:50 - 08:55	00:00:00	00:00:00	0	00:00:00
08:55 - 09:00	00:00:00	00:00:00	0	00:00:00
09:00 - 09:05	00:00:00	00:00:00	0	00:00:00
09:05 - 09:10	00:00:00	00:00:00	0	00:00:00
09:10 - 09:15	00:00:00	00:00:00	0	00:00:00
09:15 - 09:20	00:00:00	00:00:00	0	00:00:00
09:20 - 09:25	00:00:00	00:00:00	0	00:00:00
09:25 - 09:30	00:00:00	00:00:00	0	00:00:00
09:30 - 09:35	00:00:00	00:00:00	0	00:00:00
09:35 - 09:40	00:00:00	00:00:00	0	00:00:00
09:40 - 09:45	00:00:00	00:00:00	0	00:00:00
09:45 - 09:50	00:00:00	00:00:00	0	00:00:00
09:50 - 09:55	00:00:00	00:00:00	0	00:00:00
09:55 - 10:00	00:00:00	00:00:00	0	00:00:00
10:00 - 10:05	00:00:00	00:00:00	0	00:00:00
10:05 - 10:10	00:00:00	00:00:00	0	00:00:00
10:10 - 10:15	00:00:00	00:00:00	0	00:00:00
10:15 - 10:20	00:00:00	00:00:00	0	00:00:00
10:20 - 10:25	00:00:00	00:00:00	0	00:00:00
10:25 - 10:30	00:00:00	00:00:00	0	00:00:00
10:30 - 10:35	00:00:00	00:00:00	0	00:00:00
10:35 - 10:40	00:00:00	00:00:00	0	00:00:00
10:40 - 10:45	00:00:00	00:00:00	0	00:00:00
10:45 - 10:50	00:00:00	00:00:00	0	00:00:00
10:50 - 10:55	00:00:00	00:00:00	0	00:00:00
10:55 - 11:00	00:00:00	00:00:00	0	00:00:00
11:00 - 11:05	00:00:00	00:00:00	0	00:00:00
11:05 - 11:10	00:00:00	00:00:00	0	00:00:00
11:10 - 11:15	00:00:00	00:00:00	0	00:00:00
11:15 - 11:20	00:00:00	00:00:00	0	00:00:00
11:20 - 11:25	00:00:00	00:00:00	0	00:00:00
11:25 - 11:30	00:00:00	00:00:00	0	00:00:00
11:30 - 11:35	00:00:00	00:00:00	0	00:00:00
11:35 - 11:40	00:00:00	00:00:00	0	00:00:00
11:40 - 11:45	00:00:00	00:00:00	0	00:00:00
11:45 - 11:50	00:00:00	00:00:00	0	00:00:00
11:50 - 11:55	00:00:00	00:00:00	0	00:00:00
11:55 - 12:00	00:00:00	00:00:00	0	00:00:00
12:00 - 12:05	00:00:00	00:00:00	0	00:00:00
12:05 - 12:10	00:00:00	00:00:00	0	00:00:00
12:10 - 12:15	00:00:00	00:00:00	0	00:00:00
12:15 - 12:20	00:00:00	00:00:00	0	00:00:00
12:20 - 12:25	00:00:00	00:00:00	0	00:00:00
12:25 - 12:30	00:00:00	00:00:00	0	00:00:00
12:30 - 12:35	00:00:00	00:00:00	0	00:00:00
12:35 - 12:40	00:00:00	00:00:00	0	00:00:00
12:40 - 12:45	00:00:00	00:00:00	0	00:00:00
12:45 - 12:50	00:00:00	00:00:00	0	00:00:00
12:50 - 12:55	00:00:00	00:00:00	0	00:00:00
12:55 - 13:00	00:00:00	00:00:00	0	00:00:00
13:00 - 13:05	00:00:00	00:00:00	0	00:00:00
13:05 - 13:10	00:00:00	00:00:00	0	00:00:00
13:10 - 13:15	00:00:00	00:00:00	0	00:00:00
13:15 - 13:20	00:00:00	00:00:00	0	00:00:00
13:20 - 13:25	00:00:00	00:00:00	0	00:00:00
13:25 - 13:30	00:00:00	00:00:00	0	00:00:00
13:30 - 13:35	00:00:00	00:00:00	0	00:00:00
13:35 - 13:40	00:00:00	00:00:00	0	00:00:00
13:40 - 13:45	00:00:00	00:00:00	0	00:00:00
13:45 - 13:50	00:00:00	00:00:00	0	00:00:00
13:50 - 13:55	00:00:00	00:00:00	0	00:00:00
13:55 - 14:00	00:00:00	00:00:00	0	00:00:00
14:00 - 14:05	00:00:00	00:00:00	0	00:00:00
14:05 - 14:10	00:00:00	00:00:00	0	00:00:00
14:10 - 14:15	00:00:00	00:00:00	0	00:00:00
14:15 - 14:20	00:00:00	00:00:00	0	00:00:00
14:20 - 14:25	00:00:00	00:00:00	0	00:00:00
14:25 - 14:30	00:00:00	00:00:00	0	00:00:00
14:30 - 14:35	00:00:00	00:00:00	0	00:00:00
14:35 - 14:40	00:00:00	00:00:00	0	00:00:00
14:40 - 14:45	00:00:00	00:00:00	0	00:00:00
14:45 - 14:50	00:00:00	00:00:00		



## Calls pre Extension Chart

**TIP:** This chart, however, will show a maximum of ten extensions with the number of calls in a given date range.

Next -> 13.Fax

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