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IMPORTANT: PBXware 4.x and older versions have reached their END OF LIFE status. PBXware 5.x END OF LIFE date is announced. For more details, check out the EOL page.

PBXware is the world's first and most mature Professional Open Standards Turnkey Telephony Platform. Since 2003, PBXware has deployed flexible, reliable, and scalable New Generation Communication systems to SMBs, enterprises, and governments worldwide by unifying the latest and most advanced technologies.

PBXware supports a wide range of PSTN and VoIP technologies. The creation of Enhanced Voicemail, ACD Queues, IVR Auto Attendants, Conference Bridges, Music on Hold, Least Cost Routing, national/global voice networks, and much more is deployable as a single unit or a redundant network. A real cost saving solution! PBXware is delivered either in a CD, Appliance, or SERVERware delivery format, each with an easy-to-use Setup Wizard that will make your PBX functional in a matter of minutes. Administration is performed through the web interface or CLI. Auto updates, system backup, provider templates, Call Recordings, and Real Time Call/Agent Monitoring are just some of the advanced features offered. We also welcome and deliver custom development in a professional and affordable manner.

PBXware is offered in the Business, Contact Center and Multi-Tenant Editions, each supporting specific features which are maximizing performance, reliability, and expandability. It can be used as a Class 5 SoftSwitch / VOIP switch. Please see below for more details.

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Administration Manual

- PBXware 5.2 Business/Call Center Administration Manual
- PBXware MT 5.2 Administration Manual
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- PBXware MT 5.1 Administration Manual
- PBXware 5.0 Business/Call Center Administration Manual
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- PBXware MT 3.8 Administration Manual
- PBXware 3.1 Business/Call Center Administration Manual
- PBXware MT 3.1 Administration Manual
- PBXware Translation with PoEdit
- PBXware 3.8 and Xorcom Astribank
- PBXware 3.8 and OpenVox PCI cards

End User Guide

- PBXware 6.0 End User Guide
- PBXware 5.0 End User Guide
- PBXware 4.0 End User Guide
- PBXware 3.8.5 Startup User Guide
- PBXware 3.8 End User Guide
- MT 3.8 End User Guide
- PBXware 3.1 End User Guide
- MT 3.1 End User Guide

- How To Create Free PBXware Multi Tenant Instance on Amazon EC2
- API Documentation

Installation Guide

- PBXware 6.0 Installation Guide
- PBXware 5.0 Installation Guide
- PBXware How To Upgrade

HOWTOS

- General
- Multi-user extension PBXware 5
- Backup & Restore
- Codecs
- Conferencing
- Conf Fields
- Destinations
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- Networking
- Extensions
- IVR
- Licensing
- SMS
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- Monitor
- Music On Hold
- MySQL
- System Daemon
- OSC (Online Self Care)
- Protocols
- Providers
- Queues
- TFTP
- Trunks
- Reports
- PBXware and CRM Integration
- PBXware Dialer API
- Databases
- Setup Wizard
- Servers
- Sounds
- System
- SSH
- UAD
- Voicemail
- Agents
- Enhanced Services
- Cabling
- SM Settings
- Presentation
- Linux
- PBXware 5 SSL Certificate

Video Tutorials

- Queue Callback • CRMs Integration

FAQs

- GENERAL QUESTIONS
- PBXware Supported UAD List
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- CALL CENTER QUESTIONS
- Hot Desking Supported Devices List
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Troubleshooting

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- Dial Plans
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- Phones
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- IVRs
- SIP

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